Licensed under the Real Estate Agents Act 2008

Property Brokers LTD
MREINZ
This is Property Brokers' Country!

Customer Care Feedback

Property Brokers is committed to continually improving their service and appreciates and values your feedback.

(1) How did you first hear about Property Brokers?

- ☐ Radio
- ☐ TV Advertising
- ☐ Newspaper/Publications
- ☐ Friend or Relative
- ☐ Internet
- ☐ Letterbox Flyer
- ☐ Mortgage Brokers
- ☐ Referral Network
- ☐ Agent email
- ☐ Direct mail

(2) Have you had dealings with Property Brokers in the past? (please circle one)

Yes No

(3) Which of the following points were important to you when you chose Property Brokers to market your property?

- ☐ Our Company reputation
- ☐ Our Community presence/support
- ☐ The standard and presentation of our staff
- ☐ Our Media Advertising
- ☐ Our Marketing proposal
- ☐ Presence of our property signage
- ☐ Our Office – its location and presentation
- ☐ The reputation of a particular property consultant
- ☐ Our commission structure
- ☐ Our website

(4) From a scale of 1 to 10 (1 being Excellent) please rate our performance to date:

1 2 3 4 5 6 7 8 9 10 (please circle one)

(5) Are there any further comments you wish to make?

_____

_____

_____

_____

(6) Are we able to use your comments for future marketing purposes?

Yes No

Thank you for taking the time to complete this form. Please return to:

Mike Helleur
General Manager
P O Box 5004
Palmerston North 4441

Or e-mail to: mike@propertybrokers.co.nz